

## **Quality Guarantee**

Thank you very much for choosing to buy our products

To ensure products quality, the clear responsibility of buyer and seller, we make the follow promise:

- 1.All bearings we(buyer) offered are with 24 months guarantee!
- 2.If buyer find any of them have quality problem in three months, can return them to seller's factory, seller will suffer the return and resend shipping fee and will fix them o r send new ones to buyer.
- 3.Seller supply 24 months free maintain service for seller's clients. Buyer can send the problem items to seller, and seller will repair them well for buyer. In this way, the shipping fee should be on buyer's side.
- 4.If customer complain products' quality problem, seller should actively to cooperate properly to resolve it.
- 5. For neutral products, the quality satisfaction should over 99%. For OEM orders, seller should produce strictly according buyer's requirement.

The product guarantee since both sides sign a supply contract (PI)and delivery occurs will come into force.

Confirm by Buyer

Confrm by Suplier

Xinzhou Bearing Industrial Inc.

